March 10, 2022

The Honorable Theodore C. Zayner
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

RE: Responses to Civil Grand Jury Final Reports - Property Tax Bills: More Than Meets the Eye, Measure A Earns An A: Good Management and Oversight Supports Progress, and Technology Services and Solutions: Have Lessons Been Learned?

Dear Judge Zayner:

At the March 8, 2022 meeting of the County of Santa Clara Board of Supervisors (Item Nos. 47, 48, and 49), the Board adopted the responses from Administration to the Final Civil Grand Jury Reports entitled, Property Tax Bills: More Than Meets the Eye, Measure A Earns An A: Good Management and Oversight Supports Progress, and Technology Services and Solutions: Have Lessons Been Learned?

As directed by the Board of Supervisors and on behalf of the Board President, our office is forwarding to you the enclosed copy of the responses to the Final Grand Jury Reports. The responses constitute the responses of the Board of Supervisors, consistent with provisions of California Penal Section 933(c).

If there are any questions concerning this issue, please contact our office at (408) 299-5001 or by email at boardoperations@cob.sccgov.org.

Sincerely,

Tina Purpura
Deputy Clerk, Board of Supervisors
County of Santa Clara

Enclosures
February 14, 2022

TO: Miguel Márquez, Chief Operating Officer

From: Consuelo Hernandez, Director, Office of Supportive Housing (OSH)

Subject: Response to Santa Clara County Civil Grand Jury Report: Measure A Earns an A: Good Management and Oversight Supports Progress

In December 2021, the Santa Clara County Civil Grand Jury prepared and transmitted its Final Report, Measure A Earns an A: Good Management and Oversight Supports Progress, which contained 5 findings and 3 recommendations.

Finding 3: The needs of the Rapid Re-Housing target population may not be met because unit completion is lagging in that Category.

Response to Finding 3: The County of Santa Clara (County) agrees with this finding and efforts are underway within the Office of Supportive Housing to address Recommendations 3a and 3b below.

Recommendation 3a: To address this Rapid Re-Housing lag, the County should aggressively pursue Homekey funding where consistent with Measure A Goals and Guidelines. The County should develop a plan to address this recommendation by June 30, 2022.

Response to Recommendation 3a: The County agrees with Recommendation 3a.

The County is aggressively pursuing Homekey Program funding either directly or by partnering with local jurisdictions who are also pursuing these funds. On January 3, 2022, for example, the County received a Homekey Program Round 2 award notification for $22,143,341 to support the acquisition and operation of an interim housing program at Bella Vista Inn located at 3550 El Camino Real, Santa Clara. Through this award, the County is able to utilize state grants funds to acquire the property and further leverage Housing Bond proceeds. The County has also submitted a second application for the conversion of the Crestview Hotel in the City of Mountain View which will include a certain number of Rapid Re-Housing units. And on February 8, 2022, the Board of Supervisors approved providing up to $5,000,000 for the acquisition and conversion of the Residence Inn Hotel by the Santa Clara County Housing Authority as part of an application for Homekey Program Round 2 funding.
**Recommendation 3b:** If Rapid-Rehousing development continues to lag, the County should consider redistributing unit goals in a way which still supports the core homeless and disabled vulnerable populations. The County should develop a plan to address this recommendation by June 30, 2022.

**Response to Recommendation 3b:** The County partially disagrees with Recommendation 3b. The County believes more time is needed to realize and analyze the impact of program changes before modifications to goals should be made. Specifically, on November 16, 2021 (Item No. 22), the Board of Supervisors approved a recommendation to update the County’s development guidelines to further incentivize the production of Rapid Re-Housing Units. Furthermore, on February 8, 2022 (Item No. 46), County Administration provided an update on the County’s Housing Development pipeline which should accommodate the remaining supportive housing units. The County will analyze the impact of the recent program change noted above before considering any other changes to unit goals. The County anticipates this to be done in June 2022.

**Finding 5:** The mix of relevant skills of the Measure A Independent Citizens’ Oversight Committee members has enabled the Committee to play an effective oversight role.

**Response to Finding 5:** The County agrees with this finding.

**Recommendation 5:** The Civil Grand Jury recommends that the County evaluate whether this selection model can be extended to other advisory boards and commissions. This evaluation should be completed June 30, 2022.

**Response to Recommendation 5:** The County generally agrees with Finding 5. The County will consider whether this selection model could extend to other advisory boards and commissions.