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(ENDORSED)
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Clerk of the Court
Superior Court of CA County of Santa Clara
BY Janice Jones DEPUTY

SENT VIA EMAIL: CGJ@scscourt.org

July 17, 2018

Mr. Peter L. Hertan, Foreperson
2017-18 Santa Clara County Civil Grand Jury
191 North First Street
San Jose, CA 95113

Dear Foreperson Hertan,

This letter transmits the City of Los Altos response to the finding and recommendations contained in the 2017-2018 Santa Clara County Civil Grand Jury's Final Report entitled, *Police and the Mentally Ill: Improving Outcomes*, based on Council action on July 10, 2018.

I am pleased to report that most of the Los Altos Police Department sworn and civilian personnel have already received Crisis Intervention Training (CIT) and will be in compliance with the Grand Jury's recommendation.

Enclosed is the City's response to the Grand Jury's report, which was approved for transmittal by the City Council on July 10, 2018. The City of Los Altos appreciates the opportunity to respond to the Grand Jury's report and would like to acknowledge the work of the Grand Jury on this very issue.

Best regards,

Jean Mordo
Mayor, City of Los Altos

c: Los Altos City Council
Chris Jordan, City Manager
Andy Galca, Police Chief

Enclosure: City of Los Altos response

RESPONSE TO THE SANTA CLARA COUNTY CIVIL GRAND JURY REPORT,
POLICE AND THE MENTALLY ILL: IMPROVING OUTCOMES

The City of Los Altos has the following response to the Finding and Recommendations in the report, Police and the Mentally Ill: Improving Outcomes:

Finding 1:

The County's AB 71-required criminal justice reporting surpasses that of many jurisdictions nationwide. However, the presence of mental illness in a given incident report is not mandated by AB 71. Reporting this data would assist law enforcement agencies in understanding the relationship between mental illness and officer involved shootings, and help in revising their training programs.

Response 1:

Respondent, City of Los Altos, agrees with the finding

Recommendation 1:

Law enforcement agencies submitting AB 71-required data should report, to the extent possible, whether mental illness was involved in their use of force data, starting in 2019.

Response 1:

The recommendation will be implemented starting in 2019. Training and policy updates will formalize this process, directing police personnel to include mental health factors on all use-of-force cases.

Finding 2

The Grand Jury found that training in crisis intervention and de-escalation techniques beyond what is included in the POST Basic Police Academy helps improve the outcome of law enforcement contacts with the mentally ill.

Response 2:

Respondent, City of Los Altos, agrees with the Finding.

Recommendation 2A:

The law enforcement agencies of Gilroy, Los Altos, Los Gatos-Monte Sereno, Milpitas, Morgan Hill, Mountain View, Palo Alto, Sunnyvale and San Jose, and the Santa Clara County Sheriff's Office, should prepare a plan to ensure that all their officers receive POST-approved Crisis Intervention Training and De-Escalation technique training, beyond the training included in the POST Basic Police Academy, by the end of calendar 2018.

Response:

The recommendation has been implemented. All officers have received or are scheduled to completed POST-approved Intervention Training and De-Escalation technique training, beyond the training included in the POST Basic Academy prior to the end of calendar year 2018.

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Recommendation 2B:

The law enforcement agencies of Gilroy, Los Altos, Los Gatos-Monte Sereno, Milpitas, Morgan Hill, Mountain View, Palo Alto, Sunnyvale and San Jose, and Santa Clara County, should provide funding for their law enforcement agencies to complete POST-approved Crisis Intervention Training and De-Escalation technique training, beyond the training included in the POST Basic Police Academy, by June 30, 2019.

Response:

The City of Los Altos agrees. The recommendation has been implemented. The City of Los Altos provides funding for officers to complete POST-approved Crisis Intervention Training and De-Escalation technique training as part of the department training plan.

Recommendation 2C

The following law enforcement agencies should execute their plan to ensure that all officers receive POST-approved Crisis Intervention Training and De-Escalation technique training, beyond training included in the POST Basic Police Academy, by June 30, 2020: Gilroy, Los Altos, Los Gatos-Monte Sereno, Milpitas, Morgan Hill, Mountain View, Palo Alto, Sunnyvale and San Jose, and the Santa Clara County Sheriff's Office.

Response:

The City of Los Altos agrees. The recommendation has been implemented. The Los Altos Police Department has provided all officers POST-approved Crisis Intervention Training and De-Escalation technique training, beyond training included in the POST Basic Police Academy. Current officers and newly appointed police officers will be provided POST-approved Crisis Intervention Training and De-Escalation technique training, beyond training in the POST Basic Police Academy prior to the end of calendar year 2018.

Recommendation 2D

The following law enforcement agencies should include Crisis Intervention Training and De-Escalation technique training in their Continuing Professional Perishable Skills and Communications training: Santa Clara County Sheriff's Office, the Sunnyvale Department of Public Safety and the following law enforcement agencies: Campbell, Gilroy, Los Altos, Los Gatos-Monte Sereno, Milpitas, Morgan Hill, Mountain View, Palo Alto, San Jose and Santa Clara.

Response:

The City of Los Altos agrees. This recommendation has been implemented. The Los Altos Police Department provides Crisis Intervention Training and De-Escalation technique training in their Continuing Professional Perishable Skills and Communications training.