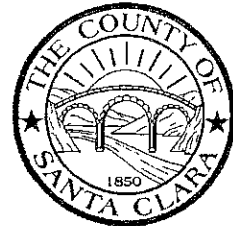


County of Santa Clara

Office of the Clerk of the Board of Supervisors
County Government Center, East Wing
70 West Hedding Street
San Jose, California 95110-1770
(408) 299-5001 FAX 938-4525 TDD 993-8272



Megan Doyle
Clerk of the Board

August 14, 2018

The Honorable Patricia M. Lucas
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

(ENDORSED)
FILED
AUG 14 2018
Clerk of the Court
Superior Court of CA County of Santa Clara
BY Janice Jones DEPUTY

RE: Grand Jury Report: Police and the Mentally Ill: Improving Outcomes

Dear Judge Lucas:

At the August 14, 2018 meeting of the County of Santa Clara Board of Supervisors (Item No. 78), the Board adopted the response from County Administration to the Final Grand Jury Report entitled Police and the Mentally Ill: Improving Outcomes.

As directed by the Board of Supervisors and on behalf of the Board President, our office is forwarding to you the enclosed copy of the response to the Final Grand Jury Report. This response constitutes the response of the Board of Supervisors, consistent with provisions of California Penal Section 933(c).

If there are any questions concerning this issue, please contact our office at (408) 299-5001 or by email at boardoperations@cob.sccgov.org.

Sincerely,

A handwritten signature in black ink, appearing to read "Jessica Schmidt", is written over a circular stamp or seal.

Jessica Schmidt
Deputy Clerk, Board of Supervisors
County of Santa Clara

Enclosures



SANTA CLARA COUNTY Behavioral Health Services

Supporting Wellness and Recovery

July 23, 2018

To: Miguel Marquez, Chief Operating Officer

From: Toni Tullys, Director, Behavioral Health Services Department

Subject: **Response to Civil Grand Jury Final Report "Police and the Mentally Ill: Improving Outcomes"**

Please accept this response to the Santa Clara County Civil Grand Jury Report dated May 9, 2018.

Finding 2

The Grand Jury found that training in crisis intervention and de-escalation techniques beyond what is included in the POST Basic Police Academy helps improve the outcome of law enforcement contacts with the mentally ill.

Response 2: The respondent agrees with this finding.

The Crisis Intervention Team Research Committee has conducted numerous studies over time, on the efficacy of these trainings.

Recommendation 2B

The law enforcement agencies of Gilroy, Los Altos, Los Gatos-Monte Sereno, Milpitas, Morgan Hill, Mountain View, Palo Alto, Sunnyvale and San Jose, and Santa Clara County, should provide funding for their law enforcement agencies to complete POST-approved Crisis Intervention Training and De-Escalation technique training, beyond the training included in the POST Basic Police Academy, by June 30, 2019.

Response 2B: The respondent partially agrees with this finding.

The BHSD provides free CIT trainings throughout the year to law enforcement agencies. To support CIT trainings in law enforcement agencies and to honor exemplary CIT officers, the BHSD provides annual CIT Recognition Awards for CIT officers across the county.

Finding 4A: It is difficult to recruit sufficient numbers of behavioral health professionals to staff Mobile Crisis Intervention Teams and assist law enforcement officers with individuals in crisis.

Recommendation 4A: Santa Clara County should immediately expand efforts to attract, recruit and train behavioral health professionals to staff existing and future Mobile Crisis Intervention Teams.

Adopted: 08/14/2018



SANTA CLARA COUNTY Behavioral Health Services

Supporting Wellness and Recovery

Response 4A: The respondent agrees with the finding and collaboration with the County's Employee Services Agency to enhance recruitment is underway.

Across California, there is a historic professional shortage of behavioral health clinicians. The Bay Area's high demand for clinicians, coupled with the high cost of living, results in stiff competition for clinicians, as other counties, providers and health organizations are also actively recruiting clinical staff. In addition, Mobile Crisis staff require significant clinical experience, the expertise to manage and de-escalate a crisis in the community, and the availability to work evenings, weekends and on-call. Given these specific requirements, the County's Behavioral Health Services Department is partnering with the Employee Services Agency's leadership and the Health and Hospital System's Human Resources team to identify approaches to attract and successfully recruit behavioral health clinicians for the mobile crisis teams. This effort will continue until sufficient clinicians are hired, trained and available to meet the needs of the community.

Finding 4B: Additional Mobile Crisis Intervention Teams would be helpful to handle the frequency of law enforcement contacts with citizens suffering adverse mental health issues throughout the county.

Recommendation 4B: Santa Clara County should fund additional Mobile Crisis Intervention Team units to be deployed within the entire County to increase the geographical areas served and the operational frequency by July 1, 2020.

Response 4B: The respondent partially agrees with this finding.

The County has funded the mobile crisis teams and additional funding is available for the Psychiatric Emergency Response Teams through the Mental Health Services Act Innovations Program. The County agrees with the recommendation to increase the geographical areas served and will continue to partner with the Employee Services Agency to recruit clinical staff for these teams.