



# CITY OF MOUNTAIN VIEW

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**FILED**

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DAVID H. YAMASAKI  
Chief Executive Officer/Clerk  
Superior Court of CA County of Santa Clara  
BY BRITNEY HUELBIG DEPUTY

Ms. Elaine K. Larson, Foreperson  
2014-2015 Santa Clara County Civil Grand Jury  
191 North First Street  
San Jose, CA 95113

Dear Foreperson Larson:

This letter transmits the City's response to the findings and recommendations contained in the 2014-2015 Santa Clara County Civil Grand Jury's Final Report titled *Protecting Our Most Vulnerable Residents*, based on Council action July 7, 2015.

On behalf of the City of Mountain View and the Mountain View City Council, I would like to acknowledge the work of the Grand Jury and ensure the jurors that the City Council and City staff take the responsibility for sound and comprehensive policies seriously.

I am pleased to report that the Police Department is already taking steps to comply with the Grand Jury's recommendations. The Police Department is working with Lexipol to include the recommended changes into the Elder and Dependent Adult Policy and advocate for the revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.

Please find enclosed the City's response to the Grand Jury's report, which was approved for transmittal by the City Council. The City appreciates the opportunity to respond to the Grand Jury's report and commends the work of the Grand Jury members.

Sincerely,

John McAlister  
Mayor

JMcA/LG-WW/3/POL/001-10-26-15L

Enclosure

**Response to Santa Clara County Civil Grand Jury Report,  
*Protecting Our Most Vulnerable Residents***

The City of Mountain View has the following response to the Findings and Recommendations in the report, *Protecting Our Most Vulnerable Residents*:

**Finding 5**

*The Mountain View Police Department's duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.*

City Response: The City of Mountain View agrees with the finding; however, while it is true that the Elder and Dependent Adult Protocol is not referenced in the current policy, the Police Department duty manual's policies reflect the most comprehensive and sound legal practices.

**Recommendation 5**

*The Mountain View Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.*

City Response: The Police Department is currently working with Lexipol to reference the Elder and Dependent Adult Abuse Protocol. Once the policy is amended, it will replace the existing policy and be disseminated to the members of the Department.

**Finding 6**

*The Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement, dated July 2010, has not been revised in five years, is over 100 pages long, and should be revised and shortened.*

City Response: The City of Mountain View agrees with the finding and has been made aware that the Elder Death Review Team, a multi-disciplinary team consisting of representatives from each police department, the District Attorney's office, County Counsel, Adult Protective Services, the Public Guardian's Office, and other social service agencies, medical facilities, and victim advocacy groups has begun work on this revision.

**Recommendation 6G**

*The City of Mountain View Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.*

City Response: As a member of the Santa Clara County Police Chiefs' Association, the Mountain View Police Department will advocate for the revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.

JMcA/LG/3/POL  
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