



Councilmember: Marshall Anstandig
Councilmember: Burton Craig
Councilmember: Susan Garner
Councilmember: Lana Malloy
Councilmember: Curtis Rogers

City of Monte Sereno

City Manager: Brian Loventhal
City Clerk: Andrea Chelemengos
Finance Officer: Sue L'Heureux
Building Official: Howard T. Bell

October 18, 2011

Helene I Popenhager
Foreperson
2010-2011 Civil Grand Jury
Superior Court Building
191 North First Street
San Jose, CA 95113

FILED

OCT 25 2011

DAVID H. YAMASAKI
Chief Executive Officer/Clerk
Superior Court of CA County of Santa Clara
BY D. ALDYCKI

Dear Ms. Popenhager

Enclosed is the City of Monte Sereno's response to the Civil Grand Jury's Final Reports on:

- "Can You Hear Me Now?" Emergency Dispatch in Santa Clara County.
- **Fighting Fire of Fighting Change? Rethinking Fire Department Response Protocol and Consolidation Opportunities.**
- Rehiring of Pensioners: Bad Policy, Good Policy or Both?

The responses were considered and approved by the Monte Sereno City Council at its August 16, 2011 City Council meeting.

If you have any questions need additional assistance, please do not hesitate to contact me.

Sincerely,

Andrea M. Chelemengos
City Clerk

Enclosures (3)

