

**SANTA CLARA COUNTY SUPERIOR COURT
BACKGROUND INFORMATION / CIVIL DIVISION**

Instructions: DO NOT ALTER THIS FORM IN ANY WAY. DO NOT ATTACH ADDITIONAL PAGES.

Name <i>Charlotte M. Venner</i>	Phone <i>415-388-0905</i>	Fax <i>415-388-1036</i>
Street or P.O. Box <i>119 Hazel Avenue</i>	City <i>Mill Valley, CA</i>	Zip Code <i>94941</i>
TODAY'S DATE:		venneradr@msn.com www.venneradr.com

Check each panel for which you have been accepted: mediation neutral evaluation

1. Describe your education, including degrees and the dates received.

UCLA, BA in Philosophy, Cum Laude, '78; Univ. of Santa Clara Law, JD, '82; CA Bar '82, U.S.D.C Bar, 1983.

2. Briefly describe the ADR training you have received. For each training, give the trainer's name, the dates attended, and the total hours.

1. Ct of Appeal, First App Dist., Appellate Mediator Training, 1/2000, 40 Hours; 2. Straus Inst. for Dispute Resolution, Pepperdine School of Law, Mediation Training, Art of Facilitating Settlement, 18 Hours, 7/99; 3. Straus Inst. for Dispute Resolution, Pepperdine School of Law, Negotiation & Claims Settlement, 4/97, 12 Hours; 4. Rosenberg, Mediator Training Certificate Program, 40 Hours, 10/99; 5. JAMS, Preparing for Mediation, 7/96, 6 Hours; 5; Mediation Training, Rosenberg, (2+2), hours 3&10/06.

3. Describe the subject matter of five disputes for which you have been an ADR provider in the past five years, with the dates. Identify the process and state whether you were a sole- or co-provider. Extensive experience mediating hundreds of cases to closure:

- *Real estate disclosure/dual agency-sole mediator- '99-2008 many similar*
- *Construction site accident-serious injury, eg. closed head injury-sole mediator- '99-'08 many similar.*
- *Auto accident – RSD, TMJ, complex preexisting issues, ax recon.- sole mediator- 99-08 many*
- *Undue influence trust-between family members-sole mediator-, '00-'08-many.*
- *FEHA and race discrimination- sole mediator, 00-08-many.*

4. Check your areas of substantive expertise: (see website www.venneradr.com)

- | | | |
|---|--|--|
| <input type="checkbox"/> Banking | <input type="checkbox"/> Health Care | <input checked="" type="checkbox"/> Personal Injury |
| <input type="checkbox"/> Business (Commercial - Contract) | <input type="checkbox"/> Housing | <input checked="" type="checkbox"/> Probate - Wills |
| <input type="checkbox"/> Civil Rights | <input type="checkbox"/> Intellectual Property | <input type="checkbox"/> Prof. Negl. (Non-Medical) |
| <input checked="" type="checkbox"/> Construction | <input type="checkbox"/> Insurance | <input checked="" type="checkbox"/> Real Estate |
| <input type="checkbox"/> Defamation | <input checked="" type="checkbox"/> Labor - Employment | <input type="checkbox"/> Securities |
| <input type="checkbox"/> Disabilities | <input checked="" type="checkbox"/> Landlord/Tenant | <input type="checkbox"/> Tax |
| <input type="checkbox"/> Elder Issues/Abuse | <input type="checkbox"/> Medical Malpractice | <input checked="" type="checkbox"/> Other (specify): |
| <input type="checkbox"/> Environment | <input checked="" type="checkbox"/> Neighborhood | <i>Real estate disclosure,</i> |
| <input type="checkbox"/> Family Law | <input type="checkbox"/> Partnership | <i>Probate/trusts undue influence,</i> |
| | | <i>FEHA, tree/land disputes.</i> |

5. If you are an attorney:

A. How many years have you been in active practice? If none, please explain. *. 25 years (since 12/2002). 1982-88 largely plaintiff's PI, employment and real property lit.; '88-99 The Managing Trial Atty of a large casualty ins. carrier representing clients and working with all levels of claims managing litigation.*

B. What is or was the nature of your practice? Since mid-1999 exclusively acting as a full-time Mediator.

C. What percentage of your practice has been representing plaintiffs 40 defendants 60 : *I have represented both plaintiffs and defendants through jury trial. Since 1999 I have mediated hundreds of cases to closure and have found my mixed practice background, coupled with my experience managing litigation for a large casualty insurance carrier to be extremely valuable.*

D. How many of the following have you completed in the past five years?: *Since mid 1999, I have been serving as a Mediator and not representing clients. Trial experience from 1982-1999.*

Jury trials _____ Court trials _____ Judicial arbitrations _____

6. Is your ADR style facilitative or evaluative/directive? *My style is a blend. My mediation style assures each side assesses the strengths and weaknesses or each side's case and then weighs the costs, risks, and benefits of proceeding to trial versus settlement.*

7. Describe your fee schedule, including any sliding-scale or pro-bono provisions. *No charge for travel in Bay Area. \$385/HR-Half-day (4.5-hour) minimum. \$250 Admin.Fee. Deposit req'd. See www.venneradr.com.*

8. Give any other information that should be considered by parties or counsel. *See www.venneradr.com for additional details on practice experience. My combination of plaintiffs practice experience and then as the Managing Attorney for an ins. carrier make me keenly able to assist the parties in understanding the issues necessary to assess the risks and benefits of going to trial versus settlement. Also, I have extensive exp. with complex medical causation, CD and real estate disclosure, damage and subsidence issues.*