August 21, 2017

The Honorable Patricia M. Lucas
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113


Dear Judge Lucas:

At the August 15, 2017 meeting of the County of Santa Clara Board of Supervisors (Item No. 69), the Board adopted the response from the County Administration to the Final Grand Jury Report and recommendations relating to Show Me the Money: School Parcel Tax Exemptions for Senior and Homeowners with Disabilities.

As directed by the Board of Supervisors and on behalf of the Board President, our office is forwarding to you the enclosed copy of the response to the Final Grand Jury Report. This response constitutes the response of the Board of Supervisors, consistent with provisions of California Penal Section 933(c).

If there are any questions concerning this issue, please contact our office at 299-5001 or by email at boardoperations@cob.sccgov.org.

Sincerely,

Debrah Magqoka
Deputy Clerk, Board of Supervisors
County of Santa Clara

Enclosures
County of Santa Clara
Finance Agency

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Emily Harrison
Director of Finance

DATE: August 3, 2017

TO: Miguel Marquez, Chief Operating Officer

FROM: Emily Harrison, Director, Finance Agency

SUBJECT: Finance Agency’s Response to Santa Clara County Civil Grand Jury Report

The Santa Clara County Civil Grand Jury’s Final Report, Show Me the Money: School Parcel Tax Exemptions for Senior and Homeowners with Disabilities contained a Finding (Finding 8) and Recommendations (Recommendations 8a, 8b and 8c) for the Finance Agency’s Controller-Treasurer Department and the Department of Tax and Collections (DTAC, formerly Office of the Tax Collector).

The Finance Agency agrees with Recommendations 8a, 8b, and 8c:

Recommendation 8a
DTAC has been working on a tax bill redesign project for the past year with the goal of making all property-tax related bills more customer-friendly. New tax bills will include the taxing agency name, name of the measure authorizing the parcel tax, a telephone number of the department at the taxing agency that manages parcel tax and inclusion of a note where applicable, if seniors and homeowners with disabilities can request for exemptions from the parcel tax.

Recommendation 8b
DTAC has been developing a web page for special assessments and parcel taxes since March 2017 with the goal of providing information to the taxpayers and others in the similar manner to those available to Marin County or Contra Costa County. The web page will be launched in late September 2017 prior to the issuance of 2017-2018 annual secured property tax bills. It will include information such as listing of public contact information for the taxing agencies, taxing agencies that offer exemptions to seniors and individuals with disabilities, and a summary of all special assessments and parcel taxes levied on the annual secured tax roll. A new link to this web page will also be listed on the new secured tax bill that is currently being developed.

Recommendation 8c
Done.