July 30, 2015

Honorable Risë Jones Pichon  
Presiding Judge  
Santa Clara County Superior Court  
191 North First Street  
San Jose, CA 95113


Dear Judge Pichon:


If you should need additional information, please don’t hesitate to contact me at 650.947.2740 or msomers@losaltosca.gov.

Sincerely,

Marcia Somers  
City Manager

Encl: Response to findings and recommendations in the final report by the 2014-15 Santa Clara County Civil Grand Jury: “Protecting Our Most Vulnerable Residents”
DATE: July 28, 2015

TO: Honorable Rise Jones Pichon, Presiding Judge, Santa Clara County Superior Court

FROM: Marcia Somers, City Manager


Findings and Recommendations

Finding 2: The Los Altos Police Department’s duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.

Response 2: Respondent, City of Los Altos, agrees with the Finding.

Recommendation 2: The Los Altos Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.

Response 2: The recommendation has been implemented. Recommendation has been implemented and included in the Los Altos Police Department duty manual effective July 13, 2015.

Finding 6: The Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement, dated July 2010, has not been revised in five years, is over 100 pages long, and should be revised and shortened.

Response 6: Respondent, City of Los Altos, agrees with the Finding.
Recommendation 6c
The City of Los Altos Police Department, as a member of the Police Chiefs’ Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.

Response 6c
The recommendation has been implemented. Chief Younis has advocated to the Police Chiefs’ Association of Santa Clara County for revision to the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement on June 11, 2015.